

ANZ FREIGHT AND ENERGY SURCHARGE POLICY

Purpose

At Ecolab, sustainability is an integral part of everything we do, and we help our customers achieve exceptional business results, while minimising environmental impact. The work we do matters, and the way we do it matters to our employees, customers and our communities.

Freight is an unavoidable part of doing business and is a significant cost to the ANZ business. Ecolab will pass on the cost of freight to our customers in a way that is fair and reasonably practical. We do not endeavour to profit from this process.

Ecolab cares about the environment and continues to work on reducing transportation carbon emissions. With efficient processes and order consolidation we aim to reduce our environmental footprint whenever possible.

Scope

- This policy applies to all ANZ Customers.

Freight Policy

- Excessive freight costs shall be passed onto the Customer in a way that is fair and reasonably practical.
- We do not endeavour to profit from charging Freight Costs.
- Freight Charges shall be clearly communicated to the Customer in a way that is simple and easily understood.
- We work with our Customers to understand their different delivery requirements to minimise freight whilst still meeting their needs.
- 'Rush Orders' shall attract a separate 'Rush Order Charge' in addition to their normal Freight Charge.
- Customers shall not be 'penalised' for freight because of an Ecolab fault or internal constraints.

Energy Surcharge Policy

- We will apply an energy surcharge to all invoices from the date of this policy.
- This energy surcharge is intended to mitigate the substantial cost inflation we are currently facing due to the dramatic rise in energy costs, and to ensure we can continue to provide reliable product supply. Energy is a key feedstock to the manufacturing of raw materials used in the production of Ecolab products.
- The energy surcharge will be based on the Brent Oil price per barrel.
- We do not endeavour to profit from the energy surcharge.
- We will monitor the situation on a regular basis. When the current cost surge moderates, we will reduce or remove this energy surcharge.

Effective Date

- This policy is effective as from 1 April 2022. Ecolab may update this policy from time to time by publishing a notice on its website.