

ANZ FREIGHT POLICY

Purpose

At Ecolab, sustainability is an integral part of everything we do, and we help our customers achieve exceptional business results, while minimising environmental impact. The work we do matters, and the way we do it matters to our employees, customers and our communities.

Freight is unavoidable part of doing business and is a significant cost to the ANZ business. Ecolab will pass on the cost of freight to our customers in a way that is fair and reasonably practical. We do not endeavour to profit from this process.

Ecolab cares about the environment and continues to work on reducing transportation carbon emissions. With efficient processes and order consolidation we aim to reduce our environmental footprint whenever possible.

Scope

- This policy applies to all ANZ Customers.

Policy

- Excessive freight costs shall be to be passed onto the Customer in a way that is fair and reasonably practical.
- We do not endeavour to profit from charging Freight Costs.
- Freight Charges shall be clearly communicated to the Customer in a way that is simple and easily understood.
- We work with our Customers to understand their different delivery requirements to minimise freight whilst still meeting their needs.
- 'Rush Orders' shall attract a separate 'Rush Order Charge' in addition to their normal Freight Charge.
- Customers shall not be 'penalised' for freight because of an Ecolab fault or internal constraints.